

# STARLIGHT WALK VOLUNTEER

## Route Marshal

### Why do you need me?

You will be essential to making The Starlight Walk run smoothly on the night, ensuring our participants have a fantastic time and are safe!

### What activities will I be involved in?

Volunteers work in pairs and are allotted a place along the route. Their role is to keep the walkers going, both in the right direction and 'in spirits', by offering encouragement and making sure they are safe.

### What skills and abilities will I need to have?

- Good interpersonal/communication skills
- Enthusiasm
- Reliable, punctual and honest
- Ability to deal with any incidents that may occur in a cool and calm way

### When would you need me?

- We need to marshal the route between the hours of 11.30pm and 5am on the night of 24 June 2011. We ask that people commit to volunteering as a marshal for a minimum of 2 hours during this period, if you can assist for the full walk even better.

### Where would I need to go?

All volunteers need to report to Norwich Sportspark reception prior to heading out to their allocated marshalling positions which will be on a point along Norwich ring road. If you have a preferred marshalling point then please let us know. If you are able to join us for the whole night we may ask if you can cover more than one marshal point during the night.

### Will I need my own transport?

Not necessarily. You will need to be able to get to Norwich Sportspark on the night. Transport to then get to your marshalling point is ideal – but we may be able to provide you with a lift to this position.

## What are the benefits to me?

- Satisfaction that you are making a valuable contribution to helping local people affected by cancer and are making participants experience of the Starlight Walk a positive one
- Meeting new and inspiring people and being part of an enthusiastic and supportive team
- Developing your communications and customer service skills
- Having an enjoyable night!

## What support will I receive?

- A member of the team will contact you before the event
- You will receive a briefing on the evening itself
- All marshals are issued with reflective vests and are supervised by mobile marshals, who can provide guidance and answer any questions on the night.
- You will be updated on the success of the event
- We pay volunteers' "out-of-pocket" expenses within agreed guidelines (please contact us to find out more if you are interested in this)

## Can I do more than one volunteer role?

Yes! We're more than happy for you to combine being a route marshal with being a set up volunteer, a pre-event promotions volunteer or whatever other role(s) you'd like to help us with. Please indicate on your application form all the roles you are interested in!

## What's the next step?

To sign up, simply fill in our registration form (found online at [www.starlightwalknorwich.co.uk/volunteer](http://www.starlightwalknorwich.co.uk/volunteer)) and put 24 June 2011 in your diary! Alternatively, call Helen Chapman, Macmillan Fundraising Manager on 01603 724360 to find out more or email [norfolk@macmillan.org.uk](mailto:norfolk@macmillan.org.uk)

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